

**WHO ARE THE SAFETY
AMBASSADORS AND WHAT
DO THEY DO?**

The PDP's Safety Ambassadors help make Downtown Pittsburgh feel safe and friendly for workers, visitors, and residents alike.

Seven days a week our Safety Ambassadors walk and ride bikes throughout the Golden Triangle, on the lookout for problems or people needing assistance.

They are trained to deal with panhandlers, homeless individuals, and minor medical problems, as well as to provide directions and information about Downtown and nearby attractions.

Look for them in bright red uniforms throughout Downtown.



Escort Hotline/Team Leader phone
(412) 589-0110

925 Liberty Ave
1st Floor
Pittsburgh PA, 15222
Office Phone: (412) 325-0156
Team Leader Phone: (412) 589-0110



Safety Ambassador Escort Program



Escort Hotline / Team Leader phone
(412) 589-0110



Safety Escorts

The Safety Ambassador Escort Program is a personal service developed for the general public by the Pittsburgh Downtown Partnership. Individuals who work, live and play Downtown, can have peace of mind while enjoying everything Downtown has to offer.

Please review our procedures to learn more about the program.



Escort Hotline/Team Leader phone
(412) 589-0110

PROCEDURES

- Any individual requesting a Safety Ambassador Escort should contact the Dispatch Office phone number at **(412) 325-0156**, between the hours of 9 a.m. and 6 p.m., or the On-Duty Team Leader at **(412) 589-0110**.
- We request you provide at least 30 minutes advanced notice to ensure that a Safety Ambassador can meet you in a timely manner.
- Unfortunately, we cannot accept standing orders.
- The Dispatcher or Team Leader will coordinate the time and location for you to meet with an available Safety Ambassador.
- The Dispatcher or Team Leader will assign a Safety Ambassador to escort you based on the proximity to your meeting location and the availability of an ambassador.

Escort Program Hours of Operation:

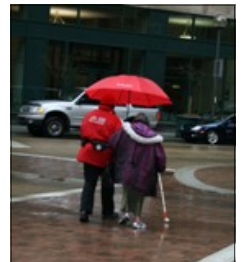
Monday – Friday 9 a.m. – 11 p.m.
Saturday & Sunday 11 a.m. – 9 p.m.

MEETING & DROP-OFF LOCATION

- Safety Ambassadors must meet and drop you off on the street, in front of the given address.
- Safety Ambassadors may not go into the building or enter a vehicle while on an Escort.
- The Safety Ambassador will communicate with the Team Leader during the Escort.

ESCORT IN PROGRESS

- The Safety Ambassador will accompany you to your destination.
- Safety Ambassadors do not act as tour guides and are expected to move from the pick-up point to your destination as quickly as possible.
- A professional and respectful attitude will be demonstrated by the Safety Ambassador at all times.



Safety Ambassadors are prohibited from taking tips or gratuities for their time or service.
This service is provided free of charge.